Community Action Partnership of Mercer County

2015 ANNUAL REPORT



July 1, 2014 to June 30, 2015





A Home for the Homeless

Taisha and her eight children were bouncing from house to house looking for a place to call home.

She felt hopeless and did not know at times where her family would sleep on a daily basis.

With the help of CAPMC's housing department, Taisha was able to spend a few nights in a hotel, and get into a temporary shelter until permanent housing became Available.

Brett Schroyer & Taisha

CAPMC's housing department spent several days communicating with local agencies, and housing facilitators, and were successful in helping to expedite the process of placing this family into safe, affordable housing.

As with most homeless individuals, Taisha and her children lacked the basic essentials and needs that come with having your own home. She and her eight children and were sleeping on the floor, and were in desperate need of beds, and other important household items. With the help of other CAPMC departments, and working together, we were able to reach out to an organization called "Beds for Little Heads" operated by Brett and Donna Schroyer.

Within 48 hours of that phone call, all eight children had a bed of their own that was delivered, assembled, and made with all new bedding for each bed. Along with that, CAPMC was able to buy other items such as pots and pans, towels, dishes, hygiene items, and other various items to help get this family back on their feet.

As of today, Taisha and all eight children have safe, affordable, and permanent housing, but more importantly, a place to call home.



Our Mission:

Helping People Help
Themselves Through
Leadership in
Community Partnering
That Provides
Opportunities to Live with
Decency and Dignity.

Our Mandates:

Fight Poverty

Promote Self-Sufficiency

Feed the Hungry

Improve Social Services Engage the Private Sector

Our Values:

We Believe That
Poverty is
Unacceptable to the
Community and That
All People are Valued
Regardless of Race, or
Socio-Economic Status.

A MESSAGE FROM THE BOARD CHAIR & CEO





As this message is being written the state of Pennsylvania has still not passed a budget and the federal government will probably vote for a continuing resolution and consider a period of government shutdown. This is the environment in which we find ourselves as we simply attempt to go about our day to day jobs of helping others.

In May of 2016 CAPMC will celebrate 50 years of existence. In June of 2016 I will step down as CEO after 32 years. These two events are cause for reflection. I think about all of the partnerships that have been built over those years and are displayed in this most recent annual report.

I think about the high quality of our Board and staff over that time when I read the names of those currently serving in those roles. I read the cover story of this year's report and I am reminded of why many of us are in this line of work.

And I am always mindful that without your community support none of this would be possible. As you review this year's annual report I hope you continue to view CAPMC as a responsible steward of your tax dollars.

As always, thank you.







Ronald Errett, President/CEO

Ray Benedict, Board Chair



CURRENT CAPMC BOARD OF DIRECTORS



OFFICERS

Mr. Ray Benedict, Chairman

Ms. Autumn Wray Klein, Vice Chair

Ms. Tricia Kehoe, Secretary

Mr. Richard English, Treasurer

PUBLIC SECTOR REPRESENTATIVES

Mr. John Lechner, Mercer County Commissioner

Ms. Denise Anthony, (Rep. Sen. Michele Brooks)

Mr. Terry Harrison, Farrell School Board

Mr. Robert Kochems, District Attorney

Mr. Ed Palanski, Sharon City Councilman

PRIVATE SECTOR REPRESENTATIVES

Mr. Ray Benedict, Social Services (Retired)

Mr. Richard English, Richard G. English Associates

Ms. Denise Jarrett, First National Bank

Ms. Karen Winner Sed, CEO Winner Holdings

Mr. Walter Matthews, Sharon Steel (Retired)

TARGET SECTOR REPRESENTATIVES

Mr. Pete Costar, Mercer County Area Agency on Aging

Ms. Autumn Wray Klein, Constituent Representative

Ms.. Tricia Kehoe, Constituent Representative

Ms. Mary Ellen Reese, Head Start Representative

Ms. Vivian LaCamera, Handicapped Constituents





Garden Way Apartments, Inc.

Hempfield Apartments. Inc.

Hempfield Apartments So., Inc.

Independence Park, Inc.

North East Manor, Inc.

Tushim Manor, Inc.

Westfield Towers, Inc.

Alameda Gardens, Inc.

Primrose Apartments, Inc.





FARRELL HOUSING LTD. PARTNERSHIP



WILLIAM A. GARGANO TOWERS

First National Bank of Mercer County, Ltd. Partner PNC Bank, Ltd. Partner

Community Action Partnership of Mercer County, Owner/General Partner

OUR FUNDERS & SUPPORTERS

American Legion Post 1338
Department of Energy
Department of Health & Human Services
Department of Housing and Urban Development
Department of Public Welfare
Lawrence County Community Action Partnership
Mercer County Veteran's Affairs Office
Mercer Elementary School
PA Department of Education
Pennsylvania Housing Finance Agency
PA Office of Mental Health
Phillips Steel Company
Reinhart's Insurance Agency



Our special acknowledgment to the businesses who have supported our efforts with their generous donations and our friends who have given freely to support our mission.







CORPORATE MEMBERSHIPS

Community Action Assoc. of PA Community Action Partnership Community Health Partnership of Mercer County Mercer County Housing Coalition Housing Alliance of PA Manufacturers Assoc. of Northwest PA Mercer County Career Link Mercer County Mental Health Assoc. NAACP (Lifetime Member) National Community Action Foundation National Low Income Housing Coalition PA Assoc. of Housing Management Agencies PA Weatherization Task Force Penn-Ohio Regional Health Care Alliance **Sharon Rotary** Shenango Valley Chamber of Commerce Shenango Valley River Watchers, Inc. Trans Union Credit Bureau





AmeriCorps VISTA

Community Action is proud to be a partner with AmeriCorps VISTA which is celebrating 50 years of Volunteers in Service to America.

AmeriCorps VISTA taps the skills, talents and passion of more than 7,000 Americans annually to support community efforts to overcome poverty.

AmeriCorps VISTA members make a year-long, full-time commitment to serve on a specific project at a non-profit organization or public agency. They focus their efforts to build the organizational, administrative, and financial capacity of organizations that fight illiteracy, improve health services, foster economic development, and otherwise assist low-income communities.

AmeriCorps VISTA is open to all U.S. citizens, nationals, or lawful permanent resident aliens age 18 and older. Members and Summer Associates receive a modest living allowance. Members who serve for a year also receive limited health benefit options, childcare, if needed, and other benefits.

CAPMC is an approved AmeriCorps VISTA volunteer organization and presently seeking volunteers.

For more information on how you can participate, contact Emily Rowe, Family Services Manager at edr@capmercer.org.



EARLY CHILDHOOD DEVELOPMENT

CAPMC is the Grantee agency for the Mercer County Early Head Start/Head Start Program. The program is subcontracted to the Farrell Area School district and operates county-wide.

There are two Federal Programs, Head Start serving children 3-5 years of age, (313 children); and Early Head Start serving children 0-3 and

pregnant moms, (66 children); and two State Programs, which are Head Start Supplemental Assistance Program serving children 3-5 years, (served 59 children) and Pre K Counts serving children 3-5 years (served 83 children).

Federal and State Head Start Programs and Early Head Start all serve families with incomes of 100% of the federal poverty level, the Pre K Counts serves families with incomes up to 300% of the federal poverty level.

The programs provide comprehensive services to support the parents as being the child's first teacher, a research based curriculum and assessment is used in the 29 classrooms. Each classroom is comprised of a degreed Teacher and an Assistant Teacher of which 23 have their certifications. The comprehensive services means services that speak to the child as a whole and not just educationally, the programs provide nutrition, health, family engagement, disabilities and mental health services as well as training and technical assistance.







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Water & Rental Assistance Program (WRAP)



The WRAP Program is available to low income families in Mercer County.

Individuals who are looking for assistance with a security deposit for their water or who have fallen behind in their payments may qualify. Individuals must be income eligible and must provide a shut off notice and documentation that their hardship is temporary. All qualifying individuals will be required to attend budgeting

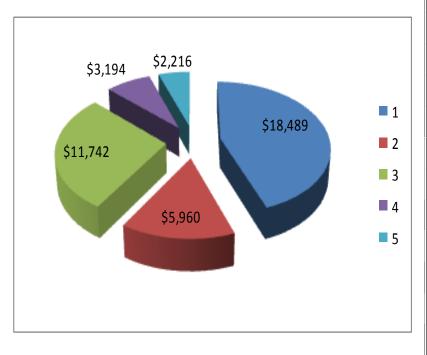


counseling.

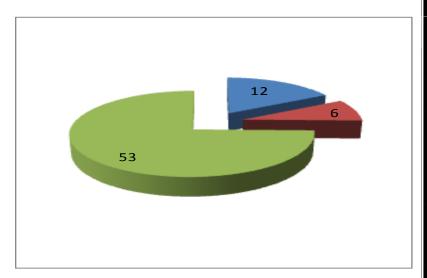
Rental assistance is provided to low income individuals who meet

eligibility requirements and can provide an eviction notice. These individuals must have a verifiable monthly income to include but not be limited to: full/part -time employment, SSA, SSDI, etc. All qualifying individuals will be required to attend budget counseling.

W.R.A.P. Expenditure by Category Total Expenditures: \$ 41,600



- 1. Arrearages
- 2. Subsidized Housing
- 3. Security Deposits
- 4. Water Assistance
- 5. Homeless Prevention



Water Assistance 12 Homeless Prevention 6 Rental Assistance 53

ENERGY PROGRAMS



Energy Weatherization Program

This program is designed to reduce the usage of energy consumption in the home through the installation of energy

Weatherization Works conversation measures such as attic and sidewall insulation.

It will also correct minor existing health and safety issues. This program is offered to any household whose income is at or below 200% of the federal poverty level. Determination of income eligibility is based on the total income of all persons residing in the dwelling for a period of twelve months preceding the date of application. The dwelling can either be a rental or owner occupied unit.

We also provide utility weatherization programs for the following companies: National Fuel Gas, Pennsylvania Power, Dominion's Peoples Gas, Allegheny Power and Pennsylvania-American Water.

PennPower Customer Assistance Program A FirstEnergy Company

This is an alternative payment program for lowincome, payment-troubled residential customers. is the lowest possible payment arrangement Penn Power can offer a customer. Neighbor for Neighbor Heat Fund

This is a voluntary program designed to provide assistance to qualifying individuals who require help to prevent disconnection of a utility service, to pay overdue bills for any energy source, to purchase any type of heating fuel or to repair or replace heating equipment

Neighbor for Neighbor Heat Fund

To receive Neighbor for Neighbor Heat Funds a person must be 55 years or older, receiving disability or unemployment income, able to demonstrate a certified medical emergency and, a resident of the National Fuel Gas service territory.

Heating/Water Heating Repair or Replacement Program

We can repair or replace faulty, hazardous or nonworking primary heating and or water heating equipment for National Fuel Gas customers who have an active account using natural gas as the primary heat source.

The family's total gross income for this program must be at or below 200% of the Federal Poverty Guideline. This program is for owner occupied units who have been living in the dwelling for at least one year with the intent of living there for at least one year after the installation of the equipment. Normally the arrangement to repair or replace the equipment is made within 48 hours of referral notification.

Dollar Energy Fund



We can provide assistance and aid to families and individuals experiencing difficulty with their utility

service.

The applicant must have paid at least \$150 on their account during the last 90 days, with exception of seniors age 62 and over, who must have paid at least \$100 during the last 90 days (applicants will be required to provide proof of payment). A balance of at least \$100 must be left on the account, and the name on the account must be that of an adult who is currently living in the household. A copy of the most recent bill with proof of payment must be provided. Total gross income can not exceed 200% of the federal poverty level.

CAPMC assisted 280 families in partnership with private utility companies.

95 households received utility payment assistance of \$ 5,833 and 236 households received weatherization services.

HOUSING





Housing Counseling

CAPMC is a certified HUD Housing Counseling agency. We provide HUD housing counseling services under contract with the Mon Valley Initiative, the Pennsylvania Housing Finance Agency and the City of Sharon.

Housing Counseling Services were provided to 175 household.

Special Needs Housing

CAPMC owns and manages 32 units of special needs housing at 10 locations.

Legacy House

This four unit complex is leased to AWARE, Inc. for the provision of transitional housing for victims of domestic violence. Residents may stay up to 18 months and are provided services enabling them to move into stable permanent housing. This development was funded in part by Housing and Urban Development and the PA Department of Community and Economic Development.

Independence Park

Urban Development.

This is a ten unit development for individuals and their families who suffer from chronic mental illness. Support services are provided by the Mercer County Community Counseling Center, Inc. and the Mercer County Behavioral Health Commission, Inc. Funding for this development was provided by Housing and



Permanent Supported Housing for Persons with Serious Mental Illness

Eight units at three locations. Support services are provided by the Mercer County Community Counseling Center, Inc.. Funding for this development was provided by Housing and Urban Development.

Mental Health Housing

Nine units at four locations for persons with mental health issues. This project was developed with financial support from the Mercer County Behavioral Health Commission, Inc.

Single Family Rental Housing

The agency provides decent, safe and affordable housing for nine families.

Services are provided to families who wish to purchase the home they are renting.

CAPMC Assisted 38 Seniors in Obtaining \$18,000 of Rent Rebates.



EMPLOYMENT





Work Ready Program

The primary goal of Work Ready is to help participants transition to an Employment & Training Program and to secure and retain employment by

providing services that will help the client stabilize barriers that may hinder them from achieving self-sufficiency. This is accomplished through appropriate assessment, valuation, services, and activities.

20 People Obtain Employment With Our Help.



Supportive Services for Veteran Families

A partnership of providers in a six county area is offering a new program for Veterans who are experiencing a housing crisis. This is made possible with funding received from the Federal Government and under contract with the Lawrence County Community Action Partnership.

Under this program, CAPMC aims to improve very lowincome Veteran families' housing stability in Mercer County. CAPMC will provide eligible Veterans and their families with outreach, case management, and assistance in obtaining VA and other benefits, which may include:

- Health care services
- Daily living services
- Personal financial planning services
- Transportation services
- Fiduciary and payee services
- Legal services
- Child care services & Housing Counseling

148 People Obtain or Maintain Safe, Affordable Housing

In addition, veterans may also be eligible for time-limited payments to third parties (e.g., landlords, utility companies, moving companies, and licensed child care providers) if these payments help them and their families stay in or acquire permanent housing on a sustainable basis.

Veteran Employment Track (VET) Program

This program is offered in partnership with the Lawrence County Community Action Program (LCCAP) Participants in our Supportive Services for Veteran Families (SSVF) program who also have an employment goal are provided specialized employment-focused services to gain and retain employment in an effort to sustain stable housing and move toward selfsufficiency.

This targeted group of employment-focused Vets and family members are provided innovative career awareness, case management, job readiness, pre-employment training, and job development to help them overcome employment barriers and connect them to local employers.

Emergency Shelter Grant (ESG) Program

The ESG Program is designed to assist veterans who are homeless or at risk of homelessness. It is designed to help Veterans acquire permanent housing as quickly as possible or to attain stability in in their current housing situation.

Housing relocation and short to medium term rental assistance may also be provided.

CURRENT CAPMC STAFF

ADMINISTRATION

Ronald J. Errett, President/CEO Debra Bellich, V.P./CFO Michelle L. Clarke, Finance Manager Gary A. Cervone, V.P. Development

Mary Kay Kelecseny, Administrative Assistant

FAMILY DEVELOPMENT \$ VETERAN'S SERVICES

Emily Rowe Family Services Manager

Nicole Dora FD Caseworker
Janet Smith FD Caseworker
Reenie Whiteside PCAP Caseworker
Charles Fleet Jr. Housing Counselor
David Howe Housing Counselor

Brian Flick Veteran's Housing Advisor

HOUSING

Heather Koerber Housing Manager
Carole Langiotti Site Manager
Karen Rentz Site Manager
Alice Stanley Site Manager
Laura Davis Snyder Site Manager

Dale Fennell Janitor/Pre-Maintenance
Cory Williams Janitor/Pre-Maintenance
Daniel McFadden Maintenance Worker
Brad Mattson Maintenance Worker
Fred Sculuca Maintenance Worker
Michael Spencer Maintenance Worker

ENERGY

Karen Smith Energy Director
Lashawndra Smith Energy Intake Worker
J.C. Moore Energy Auditor
Dana Christy Energy Auditor

Kathie Merritt, Energy Educator Caseworker

CURRENT PROJECTS

EDUCATION

Early Head Start/Head Start/Pre-K Counts

FAMILY DEVELOPMENT

EMPLOYMENT Work Ready Veteran's Employment & Training

HOUSING COUNSELING

City of Sharon

PA Housing Finance Agency Mon Valley Initiative (HUD) VETERAN'S SERVICES

Housing

Supportive Services

ASSETS PROGRAM
First National Bank
WATER & RENTAL ASSISTANCE PROGRAM

ENERGY

\$ Dollar Energy Fund

First Energy Customer Assistance Program Heating/Water Heating Replacement

Neighbor for Neighbor Heat Fund

Penn Power Customer Assistance Program

Project CURE

State Residential Weatherization Penn Power Weatherization National Fuel Gas Weatherization Dominion Peoples Gas Weatherization

Conservation Consultants H20

SENIOR HOUSING

Garden Way Apartments William A. Gargano Towers Hempfield Apartments Hempfield Apartments South

Tushim Manor North East Manor Westfield Towers Alameda Apartments, Inc.

SPECIAL NEEDS HOUSING

Legacy House Independence Park Fairfield, Inc.

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SUMMARY OF OUTCOMES & ACHIEVEMENTS



EDUCATION

Early Head Start/Head Start/Pre-K Counts 521 children served



FAMILY DEVELOPMENT— WORK READY

164 individuals obtain employment support; 11 secure employment



HOUSING COUNSELING

Housing Counseling Services were provided to 175 household.



VETERAN'S SERVICES

29 veterans receive services



WATER & RENTAL ASSISTANCE PROGRAM

12 families receive water assistance



59 families receive housing assistance



ENERGY

516 homes weatherized 95 households received utility payment assistance of \$ 5,833



SENIOR HOUSING

235 seniors are able to maintain independent living 38 Seniors obtain \$ 18,000 of rent rebates.



SPECIAL NEEDS HOUSING

17 individuals receive decent, safe & affordable housing.



TOTAL CLIENTS SERVED: 1738

EXPANDING OPPORTUNITIES THROUGH PARTNERSHIPS

COMMUNITY



American Red Cross Aware, Inc. Catholic Charities Children's Aid Society Community Food Warehouse **Disability Options Network** Good Shepard Helping Hands Joshua's Haven **Keystone Blind Association** Literacy Council/Move-UP MCAR, Inc. Mercer County Family Centers. Mercer County Housing Coalition Mon-Valley Initiative People in Need Prince of Peace Salvation Army Shenango Valley Urban League The Community Foundation of Western PA & Eastern OH WIC 790 AM

PUBLIC



Butler County Veteran's
Administration
City of Sharon
Community Counseling Center of
Mercer County
Mercer County Area Agency on
Aging

Mercer County Assistance Office Mercer County Behavioral Health Commission, Inc.

Mercer County Commissioners
Mercer County Housing Authority
Mercer County Intermediate Unit IV
Mercer County Regional Planning
Commission

Office of Vocational Rehabilitation PA Housing Finance Agency PA Rural Development Council PSU Shenango Campus

SCHOOL DISTRICTS

Farrell, Greenville, Hermitage Lakeview, Sharon, West Middlesex Sharpsville, West Middlesex, Grove City, Mercer, Commodore Perry,

Work Force Investment Board UPMC Farrell

<u>PRIVATE</u>



Buchanan Manor Consumer Credit Counseling Services, Inc. Dollar Energy Fund Dominion First Energy First National Bank of PA Howard Hanna Financial **Huntington Bank** Hudson Group, LLC National Fuel Penn Power Penn Star Credit Union PNC Bank West Penn Financial Services West Penn Power









OUR LOCATIONS

Administrative Offices & Weatherization

75 South Dock Street, Sharon, PA 16146 PH:(724) 342-6222 FAX: (724) 342-6301

Email: capmc@capmercer.org

Work Ready/Housing Counseling, Utility Assistance & Veteran's Programs

109 South Sharpsville Avenue

Sharon, PA

PH: (724) 342-3532 FAX: (724) 342-3450

Email: edr@capmercer.org

Early Head Start /Head Start & Pre-K Counts

John Hetra Building

1901 Memorial Drive, Farrell, PA 16121 PH: (724) 346-4482 FAX: (724) 346-4431

Email: wtorres@mchs-ehs.org

Alameda Gardens

164 Alameda Road, Butler, PA 16001 PH: (724) 282-0264 FAX: (724) 282-0423

Email: als@capmercer.org

William A. Gargano Towers

941 Sharon-New Castle Rd., Farrell, PA 16121 PH: (724) 347-1959 FAX: (724) 342-1124

Email: KRentz@capmercer.org

Garden Way Apartments

2350 Garden Way, Hermitage, PA 16148 PH: (724) 342-7791 FAX: (724) 342-7790

Email: KRentz@capmercer.org





Tushim Manor

20 Coolspring Street, Mercer, PA 16137

PH: (724) 662-5901

Email: cjl@capmercer.org

Independence Park

613-629 Spearman Avenue, Farrell, PA 16121 PH: (724) 347-1959 FAX: (724) 342-1124

Email: KRentz@capmercer.org

Hempfield Apartments

92 Hadley Road Greenville, PA 16125

PH: (724) 588-0137 FAX: (724) 588-0141

Email: cjl@capmercer.org

Hempfield Apartments, South

94 Hadley Road Greenville, PA 16125

PH: (724) 588-4176 FAX: (724) 588-4203

Email: cjl@capmercer.org

North East Manor Apartments

4132 South Washington Street

North East, PA 16428

PH: (814)347-5132 FAX: (814) 34275123

Email: lss@capmercer.org

Westfield Towers

200 Westfield Drive Aliquippa, PA 15001

PH (724) 788-1596 FAX: (724) 788-1623

Email: als@capmercer.org

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